

6.1 WinHorizon Setup Problems

1. “Socket call connect failed” Error Message (Figure 1)

Solution Check Wireless Connection and restart both laptop and radar computer (remotely).

1. Look behind the wireless transceiver, if no green lights are visible, readjust the box to be more upright and angled to face the radar until green lights show up
2. Restart Laptop Computer
3. Open *VNC Viewer* (Desktop), click OK, type password (“admin” is default password)
4. Click **START**, Click **SHUTDOWN**, Click **RESTART**
5. Restart WinHorizon

If error message persists, go out to radar and check all connecting plugs.

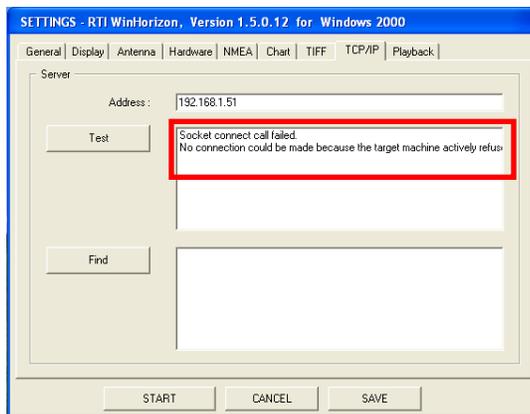


Figure 1. WinHorizon setup window connection error message.