#### **IMPORTANT FACTS:**

#### DID YOU KNOW?

- That in Canada a night in the hospital can cost upwards of \$3000?
- That something as simple as a broken arm can cost as much as \$2,000 to put in a cast?
- If you need surgery it can easily cost \$10,000 or more?

If you suffer a sickness or injury, the most important thing is to get the medical attention you need. Without health insurance, the high cost of medical services outside your home country could limit your access to the care you need, or leave you with a large debt to pay.

As you travel and discover other countries, it is important to be protected by a comprehensive insurance policy that offers global support and assistance. Insurance needs to be an important part of your journey. Let **guard.me** insure your health and well-being while you focus on your trip. You can rely on our experts 24 hours a day, 7 days a week for friendly, award-winning help, advice and support.

#### WHAT IF I LOSE MY ID CARD OR POLICY?

To obtain copies of your ID Card, Policy Wording or Policy Summary, simply logon to **www.guard.me**, and follow the easy instructions.

#### WHO DO I CALL IN AN EMERGENCY OR TO GET INFORMATION?

Call the emergency assistance number located on the back of your ID Card. Multi-lingual help is available 24 hours a day, 7 days a week.

#### **HOW DO I FIND A CLINIC?**

Simply logon to **www.guard.me**, select "My Clinic" and enter your details. Once you have chosen a clinic, show them your ID Card to have your invoice sent directly to **guard.me**.

#### **HOW DO I MAKE A CLAIM?**

For claims, such as prescription drugs, doctor or hospital visits, and for all claims information simply logon to <a href="https://www.guard.me">www.guard.me</a>, select "My Claim" and follow the easy instructions.

#### HOW WILL I KNOW WHEN MY CLAIM HAS BEEN PROCESSED?

**Guard.me** processes your claims quickly and efficiently. To track your claim, logon on to **www.guard.me** select "My Claim" and follow the easy instructions.

#### **POLICY INFORMATION:**

Please see over for a Summary of our **guard.me** Canada Policy. For additional information, visit your school, your school website or go to **www.guard.me** to download a copy.



Enrollment Inquiries: admin@guard.me
Claims Inquiries: claims@guard.me

## #myguard.me



Underwritten by:

**Old Republic Insurance Company of Canada** 100 King Street West, 11th Floor, Hamilton, Ontario, Canada L8N 3K9

Travel Healthcare Insurance Solutions inc. O/A guard.me International Insurance





**BENEFIT SUMMARY** 

ISO9001:2008 Registered

SGS1043/0412



# **BENEFIT SUMMARY**

| SERVICE              | BENEFITS                                 |
|----------------------|--|
| Hospital             | 100% of eligible charges;                |
|                      | Semi-private room;                       |
|                      | Private room where medically required    |
| X-rays, Lab Testing  | 100% of eligible charges                 |
| Physician/Surgeon    | 100% of eligible charges                 |
| Psychiatric          | 100% of eligible charges;                |
| Hospitalization      | benefits payable up to \$50,000          |
| Psychotherapy        | 100% of eligible charges for             |
|                      | a) psychiatrist inpatient fees following |
|                      | an emergency up to \$10,000 in addition  |
|                      | to hospitalization benefit above         |
|                      | 0r                                       |
|                      | b) up to \$1,000 for outpatient          |
|                      | psychiatrist or psychologist care        |
| Eye Exams            | 100% of eligible charges up to \$100     |
|                      | for one non-emergency eye exam           |
|                      | when 6 months of coverage is purchased   |
| Paramedical Services | 100% of eligible charges up to \$500     |
|                      | for Chiropractor, Massage Therapist,     |
|                      | Acupuncturist, Naturopath,               |
|                      | Chiropodist /Podiatrist – no referral    |
|                      | from physician required                  |
| Physiotherapy/       | 100% of eligible charges up to           |
| Speech Therapy       | \$1,000; <b>unlimited</b> if provided as |
|                      | inpatient service                        |
| Private Nursing      | 100% of eligible charges up to \$15,000  |
| Ambulance            | 100% of eligible charges                 |

| SERVICE                         | BENEFITS   |  |
|---------------------------------|--|--|
| Emergency<br>Transportation     | Taxi fare to or from a hospital or medical clinic up to \$100  |  |
| Prescription Drugs              | 100% of eligible charges to a maximum 30-day supply; unlimited when hospitalized   |  |
| Dental – Accidental<br>Injury   | 100% of eligible charges up to \$4,000 for Emergency dental treatment as the result of an injury caused by an accidental blow to the mouth                                 |  |
| Dental – Emergency              | 100% of eligible charges up to<br>\$600 for relief of pain and suffering<br>when 6 months of coverage<br>is purchased  |  |
| Medical Equipment<br>& Supplies | 100% of eligible charges for crutches, canes, wheelchairs, walkers, casts etc.   |  |
| AccessAbility                   | For disabled students, coverage for Corrective Device Defect, Malfunction and Theft Protection   |  |
| Annual<br>Non-emergency<br>Exam | 100% of charges for one exam up to \$150 <b>when 6 months</b> of coverage is purchased   |  |
| Out of Canada<br>Coverage       | All eligible expenses anywhere in<br>the world except - coverage in USA<br>limited to 30 days; no coverage in<br>Home Country unless part of school<br>or training program |  |

|                       | to ( | 100  | 000 |
|-----------------------|------|------|-----|
| <b>COVERAGE UP TO</b> | ZZ,l | JUU, | UUU |

| SERVICE                            | BENEFITS   |  |
|------------------------------------|--|--|
| Maternity                          | Serious complications to pregnancy covered   |  |
| Family<br>Transportation           | When you are hospitalized for<br>more than 7 days, up to \$5,000 for<br>air tickets, for 2 family members to<br>join you; up to \$1,500 for expenses |  |
| Air Evacuation/<br>Return Home     | 100% of the cost to transport<br>you to the nearest hospital or to<br>a hospital in your Home Country  |  |
| Accidental Death and Dismemberment | \$50,000 (optional coverage available up to \$200,000)   |  |
| Common Carrier                     | \$100,000  |  |
| Trauma Counselling                 | Up to 6 sessions if an insured suffers a loss under the accidental death and dismemberment benefit   |  |
| Burial in<br>Host Country          | Up to \$5,000 for the cost of preparing the remains, cremation or burial and a burial plot in the location where death occurs                        |  |
| Repatriation of<br>Deceased        | Up to \$15,000 toward the cost of preparation and return to your Home Country  |  |

### important notice:

- This is a summary of benefits available under the **guard.me Canada** policy.
- Certain limitations and exclusions may apply.
- Full details are found in the **guard.me Canada** policy available at **www.guard.me**.
- The actual policy wording governs.
- All benefits are in Canadian currency and are per 365 day period.
- Prior approval required for certain benefits.