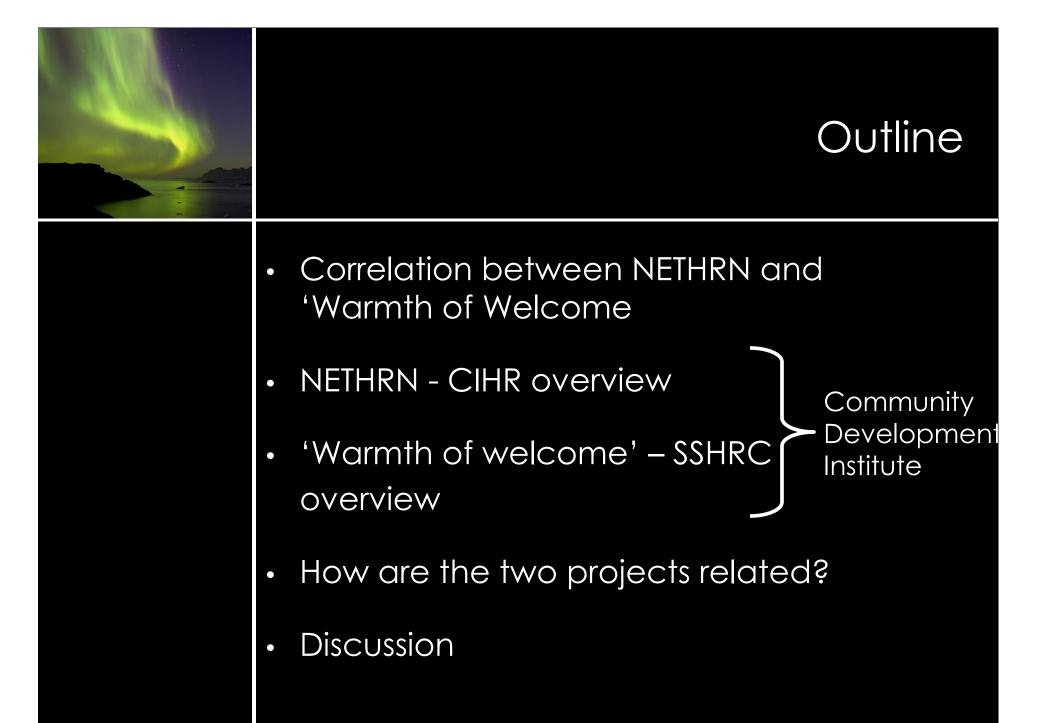
Where is the 'warmth of welcome' for immigrants and refugees in northern BC?

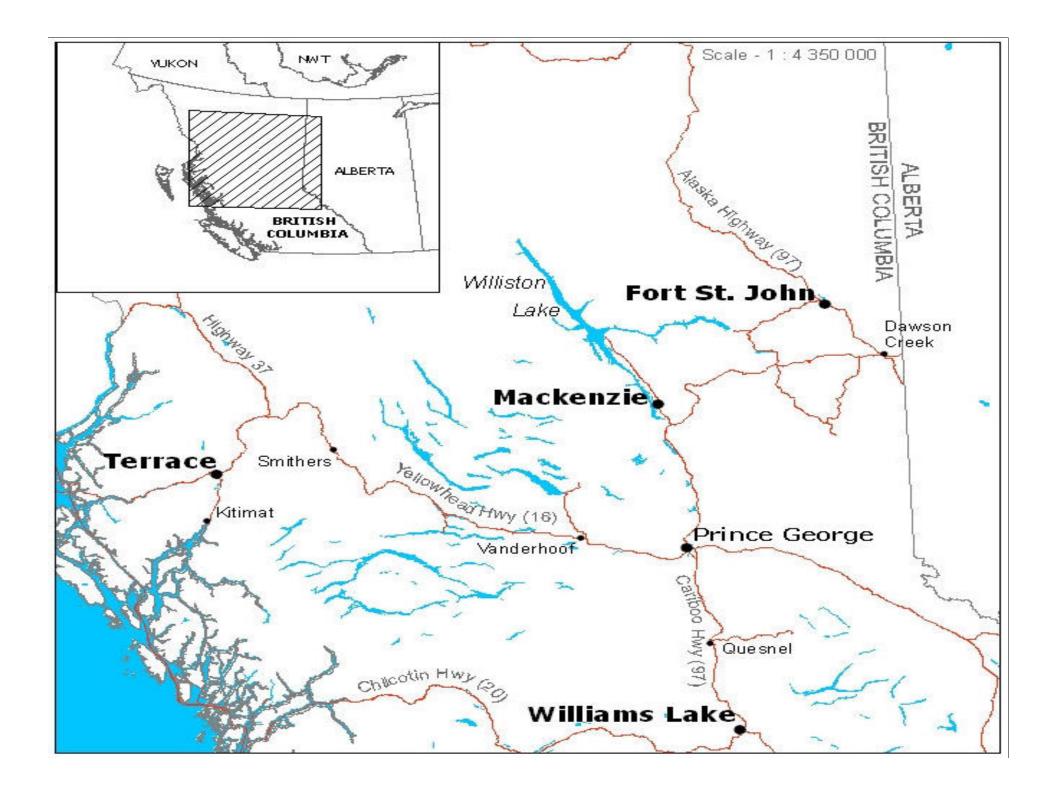
Anisa Zehtab-Martin Greg Halseth, Neil Hanlon, & Catherine Nolin

> Third Annual NETHRN BC Conference December 12, 2007 Prince George, BC





- Restructuring of health care services
- Stress on formal care sector
- Dependence on informal care sector
- Formal and informal care providers for households under stress
  - Lone parent
  - Recently unemployed
  - Permanent disability
  - Chronic illness





- Summer 2005 (Exploratory)
  - Service Provider Interviews (n=88)
- Fall 2006 (Exploratory)
  - Service User Interviews
    - Focus Group (n=7)
    - Interviews (n=32)
  - Service Provider Interviews (n=30)
- Summer 2007 (In-depth)
  - Service User Interviews (n=29)
  - Service Provider Interviews (n=40)



- Key Themes
  - Formal service reduction
    - Insufficient funding
  - Partnerships
    - Cohesion and adaptation
  - Unstable volunteer structure
    - Lack of access, volunteer availability
- 'Thin on the ground'

# 'Warmth of the Welcome' Primary investigators: Catherine Nolin & Greg Halseth



- Purpose: Examine the settlement, social and economic integration, and retention of immigrants and refugees in northern BC
- Affiliation with Immigration and Multicultural Service Society (IMSS)
- Regionalization



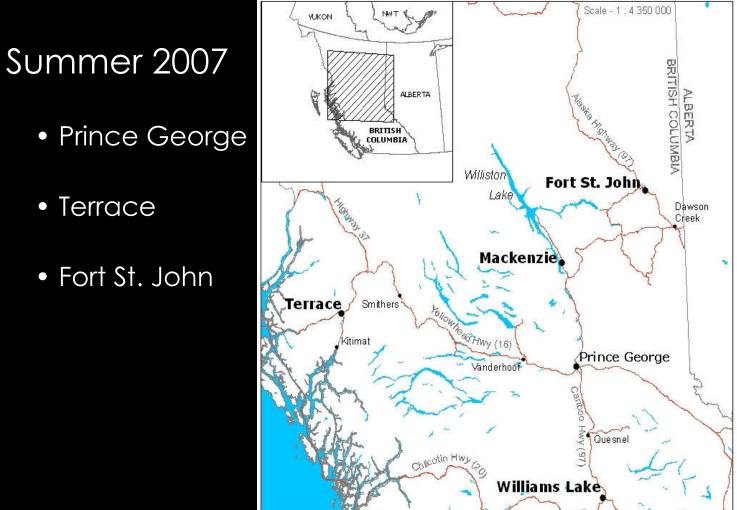
Primary investigators: Catherine Nolin & Greg Halseth

Role of IMSS

- UNBC partnership with IMSS
- Only immigrant service in the north
- Daunting challenge to expand
  services



- Multicultural Health Fair October 20, 2007
- 450 people throughout the northern region
- Workshops
- Different languages available



- Prince George
- Terrace ullet
- Fort St. John



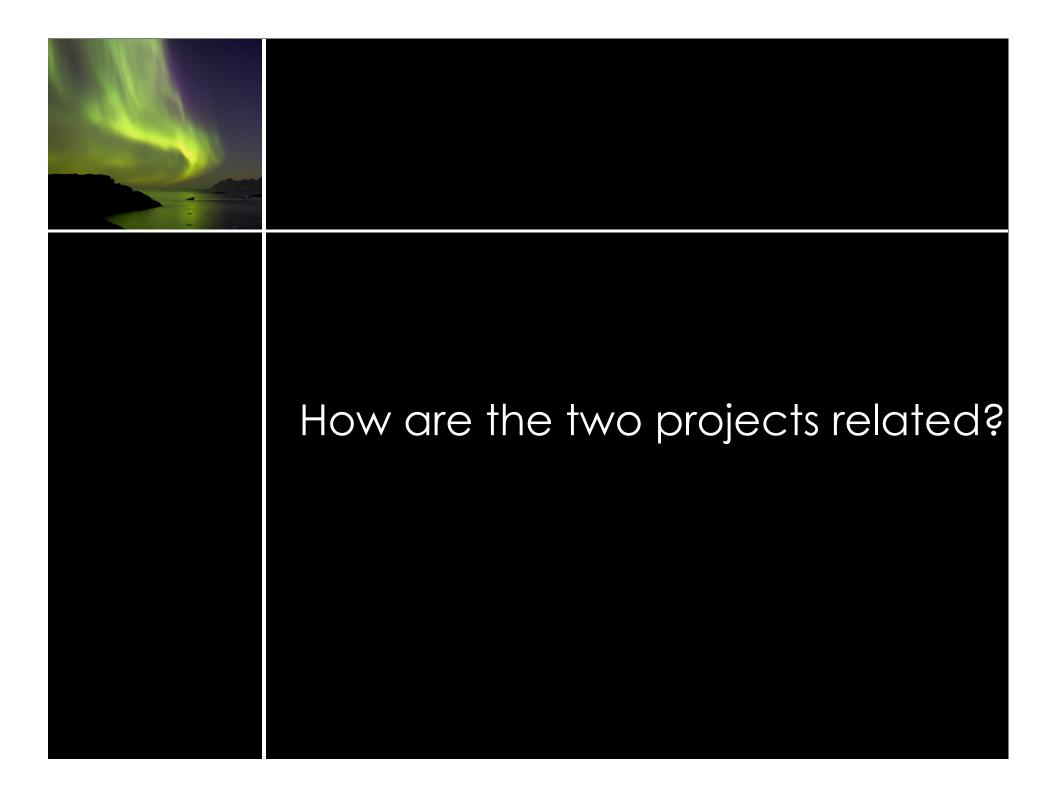
- Exploratory
  - Community capacity to offer a 'warmth of welcome'
- Roundtable (n=3)
  - Municipal governments, business community, and policy makers
- Interviews (n=25)
  - Service provider community



- Canadian government so-called 'regionalization'
- Canadian government recognizes long-term benefits
- Rural and northern communities have yet to benefit

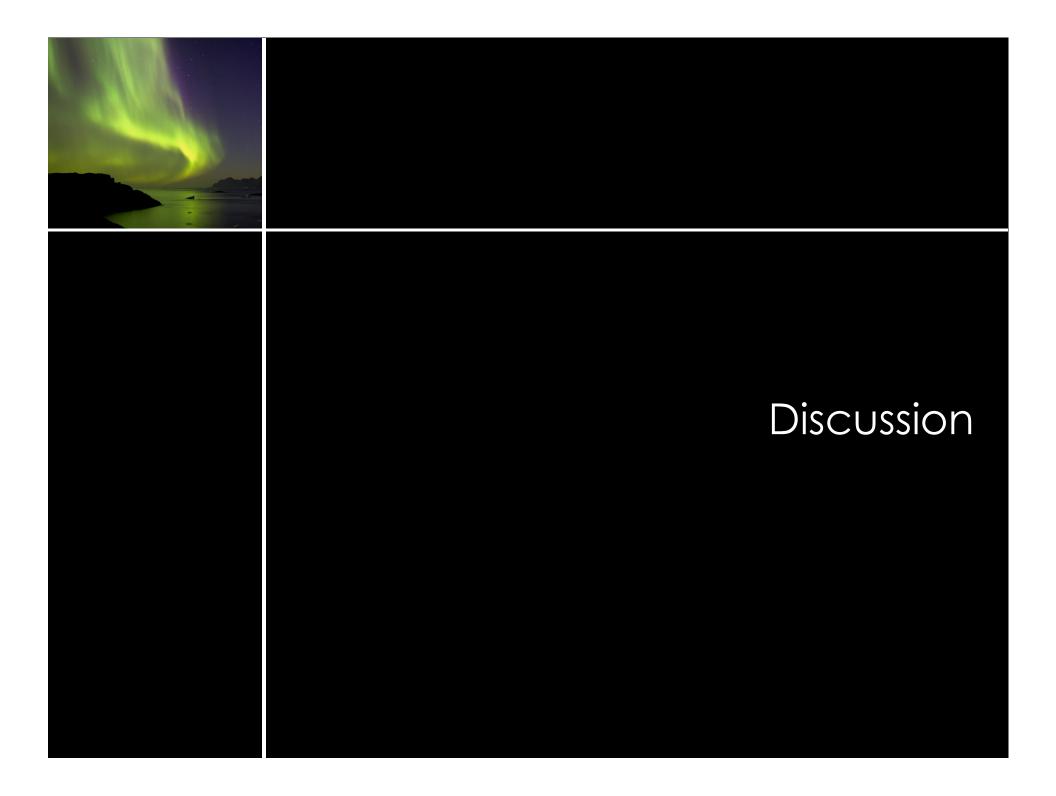


- Settlement patterns
  - Employment
  - Education
  - Health
- Limited services, spatially concentrated
- Settlement service for the entire north operates in Prince George
- Services for immigrants are really 'thin on the ground'



# How are the two projects related?

- Access to care services is difficult
  - Complex system
- Exacerbated for newcomers due to lack of formal and informal services
  - Language
  - Mobility
  - Lack of immigrant specific services
- Formal and informal partnering



#### Discussion

#### Key issues

- Access
  - Language, terms
  - Cultural norms and practices

#### Settlement Services

• English as a Second Language (ESL) vs. English for Academic Purposes (EAP)

#### Discussion

#### Policy Implications

- Research and policy focus on urban
- A new initiative
  - Provincial Nominee Program
- Research needed
  - Ethnographic work Summer 2008

