

# Introducing electronic beneficiary designations on mysunlife.ca

November 16, 2015

We are pleased to announce that plan members who have a Sun Life Financial workplace retirement savings plan will soon be able to make beneficiary changes online. Our new electronic beneficiary designation tool (e-beneficiary tool) on **mysunlife.ca** makes it quick and easy for plan members to name and change their beneficiary – no more paper!

The e-beneficiary tool uses a simple user interface and intuitive menus to make it easy for plan members to keep their beneficiary up-to-date. It also takes legislative and plan rules into consideration. The e-beneficiary tool addresses a key concern for plan sponsors since it helps plan members take action in the moment by providing Sun Life with missing or out-of-date beneficiary designations.

## What's changing?

On November 30, we are making the following changes to mysunlife.ca:

- The current **Beneficiary info** page (located under the **Quick Links** drop-down menu) will be replaced with the new e-beneficiary tool. The tool will also be available during online enrolment.
- Some restrictions may apply to plan sponsors with customized beneficiary forms.
- Beneficiary changes can still be made using paper forms, and these forms will be available by calling the Customer Care Centre.

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		Beneficiary tip sheet	Get beneficiary summa	
Defined Contribution Pension Plan (79837-G)			Ec	
Primary beneficiaries ④				
Name	Relationship	Al	Allocation	
Estate	Estale	0.0	0.00%	
JOHN SMITH	Common law	100.00%		
Secondary beneficiaries ①				
Name	Relationship		Allocation	
Estate	Estate	0.0	0.00%	
JOE SMITH	Brother	10	0.00%	
Trustee for minor beneficiaries				
Name				

### Background

Historically, beneficiary designations have been made on paper. In light of recent changes to legislation in Alberta, and the endorsement of e-beneficiary designations by the Canadian Counsel of Insurance Regulators, Sun Life Financial has decided to accept electronic beneficiary designations on mysunlife.ca for workplace retirement savings plans as a standard service across the country. Members will still be able to designate their beneficiary on paper.

Group Retirement Services are provided by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies.

What you need to know In December, we will be advising members about the new e-beneficiary tool through a message ad on mysunlife.ca.

#### **Questions?**

Contact your Sun Life Financial Group Retirement Services representative.