UNBC

IT SECURITY

S.A.F.E.

Security Awareness For Education

Updates from IT Security January 2017

Phishing

According to Wikipedia, phishing is an attempt to obtain information such as usernames, passwords or credit card information by pretending to be a trustworthy entity in an email.

Phishing is popular with cybercriminals, since it's fairly easy to trick people into clicking on a suspicious link in an email that looks legitimate.

Even with spam blockers and high end email appliances that are designed to help us keep the malicious and spam email out of UNBC's email, some will always sneak through to your Inbox.

If you receive email that look suspicious, please report it to the Service Desk.

UNBC Main Campus

In This Issue

Keep an eye on your devices

Best Practices Tip

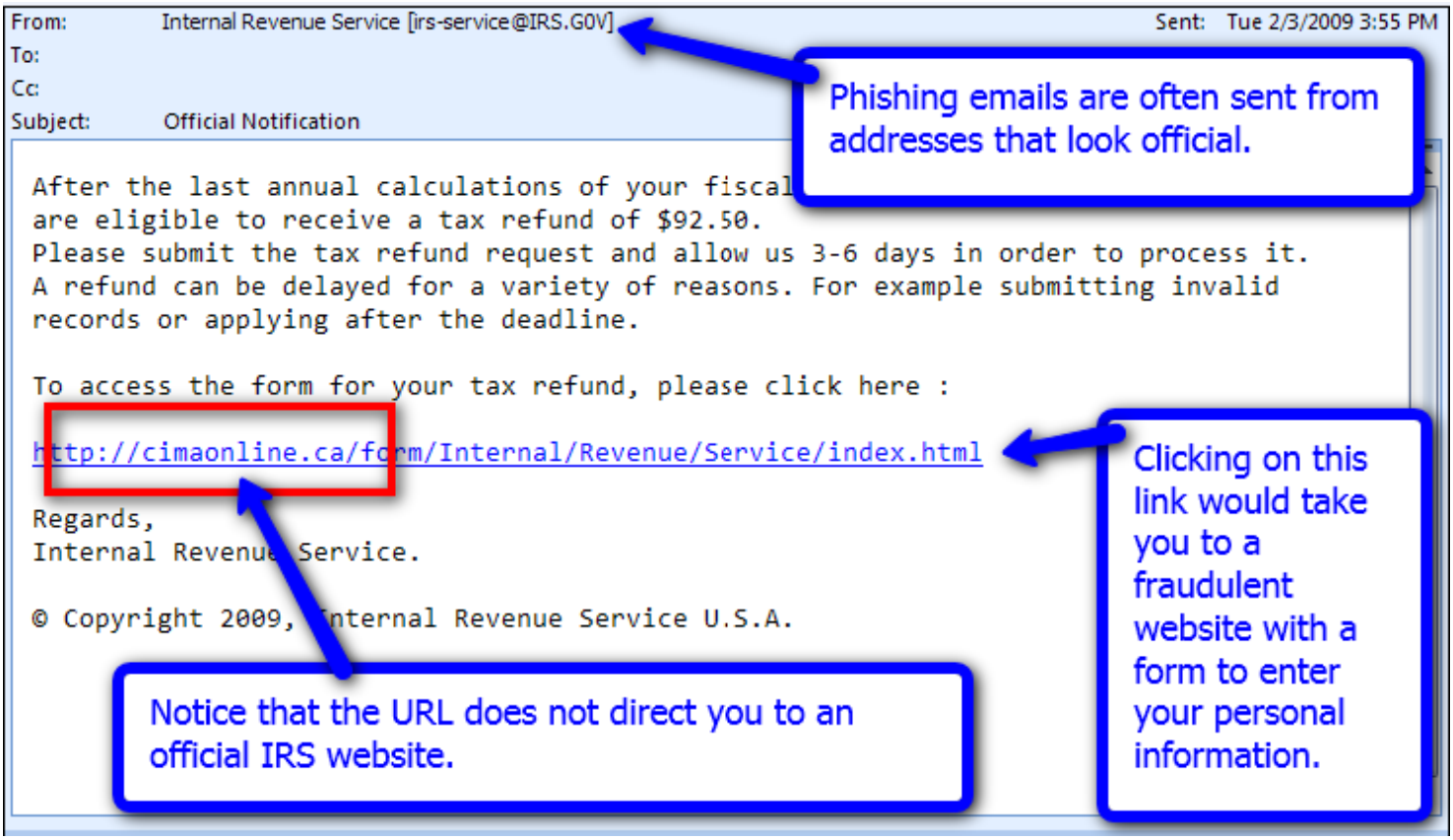
Always hover your mouse over a link in an email message or on a webpage to double check that the link goes where it says it does.

When in doubt, contact the Service Desk.

What to look for

1. **A sense of urgency. Cybercriminals don't want to you have time to think about what information you're supplying, so they use language to make you think something bad will happen if you don't respond immediately to their message.**
2. **A generic greeting or no greeting at all. To save time while sending out the email, the messages are created as a batch, so they aren't personalized at all.**
3. **Request for personal or account information. They may also demand a credit card to "release" or "fix" something that is on your computer. A common scam is for "Microsoft" to call you and inform you that something is wrong with your computer and if you pay them a fee, they'll fix your machine.**
4. **Watch for typos and grammatical errors.**
5. **Double check with your superiors if you receive an email that demands you make a payment to a company**
6. **Check website security certificates to make sure the site has not been hijacked**
7. **Be very careful with links from Dropbox and Google Docs.**

Bridge in the David Douglas Garden


From: Internal Revenue Service [irs-service@IRS.GOV]
Sent: Tue 2/3/2009 3:55 PM
To:
Cc:
Subject: Official Notification
After the last annual calculations of your fiscal
are eligible to receive a tax refund of $92.50.
Please submit the tax refund request and allow us 3-6 days in order to process it.
A refund can be delayed for a variety of reasons. For example submitting invalid
records or applying after the deadline.
To access the form for your tax refund, please click here :
http://cimaonline.ca/form/Internal/Revenue/Service/index.html
Regards,
Internal Revenue Service.
© Copyright 2009, Internal Revenue Service U.S.A.
Phishing emails are often sent from addresses that look official.
Clicking on this link would take you to a fraudulent website with a form to enter your personal information.
Notice that the URL does not direct you to an official IRS website.


Amazon order confirmation 002-8947728-9863674
Amazon to:
From: "Amazon <auto-confirm@amazon.us>
To:
History:
This domain (amazon.us) is invalid
These links appear to be valid (http:\\amazon.com]\)
Your Recommendations | Your Account | Amazon.com
amazon Prime
Order Confirmation
This link is bad (http:\\edu-planets.com\)
#002-8948728-9863674
Thank you for shopping with us. We'll send a confirmation once your items have shipped. Your order details are indicated below. If you would like to view the status of your order or make any changes to it, please visit Your Orders on Amazon.com.
Order Details
Order #002-8947728-9893674
Placed on Monday, November 1, 2014

PHISHING

Phishing is extremely profitable for the individuals and groups that do it. UNBC is not immune to phishing attempts.

Messages from UNBC will rarely contain links, and they will not ask you for your username and password.

All legitimate UNBC sites will have the lock indicator in the browser and will come from unbc.ca

If you receive an email and you are not sure if it is a legitimate message from UNBC, contact the Service Desk or send an email to support@unbc.ca

Contact Us

Give us a call for more information

(250) 960-5321

1-866-960-5321

support@unbc.ca

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